



## Aging in Community Supports Project

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In efforts to streamline the intake process, The Aging in Community Supports Project now has a centralized intake system.

To refer a patient to the project, please contact Sairose Kassam

Phone: 403-287-3511

Fax: 403-287-3735

Email: [AICS@jfsc.org](mailto:AICS@jfsc.org)

Please forward this message to those in your agency.

\*For more information see attached program information sheet and referral form



## Aging in Community Supports Intake Form

Send To: Sairose Kassam  
 Phone: 403-287-3511  
 Fax: 403-287-3735  
 Email: AICS@jfsc.org

### Referrer Information

Date of Intake:		
Client consented to this referral:	Yes <input type="checkbox"/>	date:
Referrer Name:		
Referrer Agency:		
Referrer Phone Number:		
Referrer Email Address:		
Follow up with Referrer?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

### Client Information

Full Name:	
Preferred Name:	
Date of Birth:	
Address:	
Postal Code:	
Phone Number:	
Alterative Phone Number:	

### Reason for Referral

Individual/Family Life		Mental Health/Substance Use	
Social Isolation	<input type="checkbox"/>	Addictions	<input type="checkbox"/>

Relationship Challenges	<input type="checkbox"/>	Mental Health	<input type="checkbox"/>
		Grief/Loss	<input type="checkbox"/>
		Suicidal Ideation	<input type="checkbox"/>

<b>AIDS to Daily Living:</b>		<b>Basic Needs:</b>	
Mobility Aids	<input type="checkbox"/>	Food	<input type="checkbox"/>
Yard/Snow Maintenance	<input type="checkbox"/>	Material Goods	<input type="checkbox"/>
Housekeeping/Cleaning	<input type="checkbox"/>	Shelter/Housing	<input type="checkbox"/>
Medication assistance	<input type="checkbox"/>	Transportation	<input type="checkbox"/>
Personal Care	<input type="checkbox"/>	Utility Assistance	<input type="checkbox"/>

<b>Legal and Criminal Justice</b>		<b>Financial Benefits/Income Support</b>	
Legal Issues	<input type="checkbox"/>	Financial Benefits	<input type="checkbox"/>
Elder Abuse	<input type="checkbox"/>	Affording Medication	<input type="checkbox"/>
EPOA/PD/Will & Estates	<input type="checkbox"/>	Debt Management	<input type="checkbox"/>
		Other Financial	<input type="checkbox"/>

<b>Emergency Room Visits</b>	
Number of ER Visits in the <b><i>12 Months Prior to Intake</i></b>	#
Number of ER Visits from <b><i>Intake to Discharge</i></b>	#

<b>Hospital Stays</b>	
Number of Hospital Stays in the <b><i>12 Months Prior to Intake</i></b>	#
Average Length of Stay (days)	#
Number of Hospital Stays from <b><i>Intake to Discharge</i></b>	#
Average Length of Stay (days)	#

Other Supports (caregivers, agencies):

Additional Comments, description of needs:



# Outreach: Aging in Community Supports Project

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## 1.0 The Way In Network and Project Background

The Way In Network is a collaboration of four agencies (JFSC, Calgary Seniors, carya, and CCECA) with over ten years experience providing in-home supportive referrals, and case management services for older adults across Calgary.

Building on the strength of The Way In collaboration, this project aims to improve the integration of health and community based seniors services. The focus is on improving coordination of non-health related services that support healthy aging in community and enhancing the quality of life for seniors.

## 2.0 How We Can Help your Patients

Working collaboratively with PCNs and AHS acute care staff, The Way In Network has dedicated an Outreach Worker who is assigned to a designated quadrant within the City of Calgary who will work in the client home to coordinate a plan to support their return to independent living in the community setting. With every client, we complete a comprehensive in-home social work assessment and service plan to address their individual needs.

We can help clients with:

- Accessing in-home support programs
- Social connection and reducing loneliness
- Connection with the health home in their community
- Referrals and access to mental health/addiction supports
- Accessing financial benefits and income support
- Navigating support for medication costs
- Finding help with transportation

All services will be delivered to the individual, in their home with cultural and language sensitivity.

Clients will be assessed within 48 hours of the referral being received.

## 3.0 Eligibility Criteria

Vulnerable individuals 55 years of age and older with limited natural supports who require community-based services. This program will focus on clients discharged from hospital and will also accept referrals beyond this scope as required to promote a broad barrier free service.

#### 4.0 Outcomes

It is the goal of the project is to: Reduce emergency room visits  
Reduce length and frequency of hospital stays  
Reduce isolation and feelings of loneliness for Older Adult/Seniors  
Increase natural support networks/community connections

#### 5.0 Centralized Intake

<b>Ageing in Community Supports Centralized Intake</b>	Sairose Kassam	<b>Phone: 403-287-3511</b> <b>Fax: 403-287-3735</b> <b>Email: AICS@jfsc.org</b>
Calgary Chinese Elderly Citizens' Association will provide support to clients with language barriers.	Peter So	403-269-6122 or <a href="mailto:peter.so@cceca.ca">peter.so@cceca.ca</a>

For additional information, concerns or inquiries please contact Project Lead: Megan Hincks – [meganh@caryacalgary.ca](mailto:meganh@caryacalgary.ca) 403-906-0942

#### 6.0 Additional Information

- This project supports clients living within Calgary city limits.
- For clients with language barriers there is support that can be provided. Please note this requirement upon referral.