



Continuing to Serve Seniors during the Pandemic: Community Conversation

November 4, 2021

WELCOME!

We invite you to write in the chat box and
let us know your...

NAME

LOCATION

ORGANIZATION

We will start shortly!



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November 4, 2021

Gemma Dunn
Executive Director, ECVO

Patricia Skagen-Emokpae
Team Lead, 211

James Stauch
Director, Institute for Community Prosperity

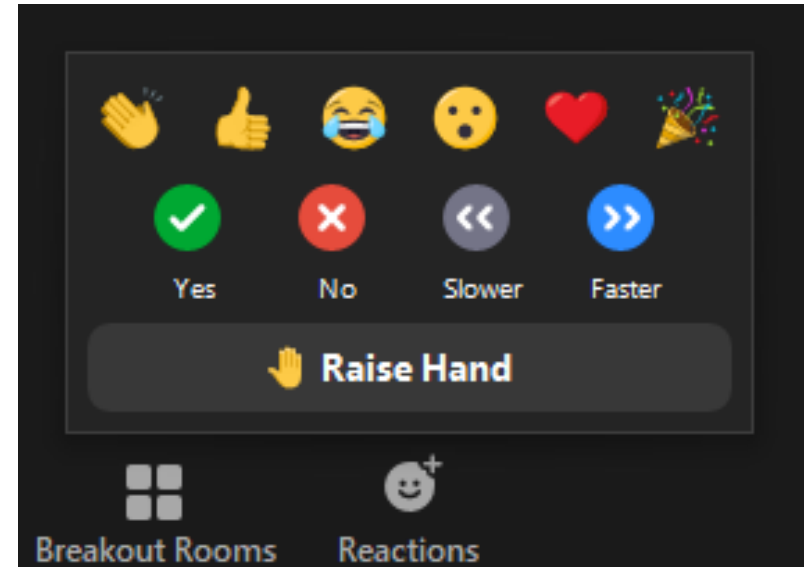
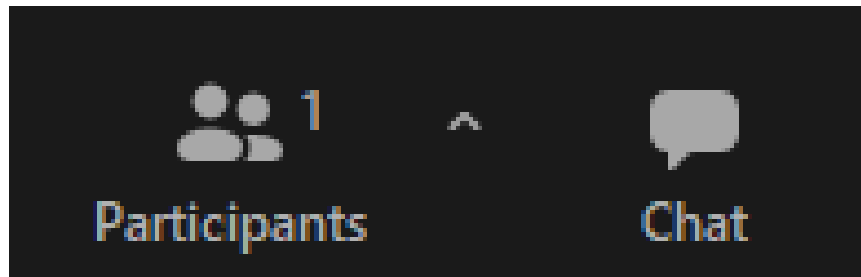
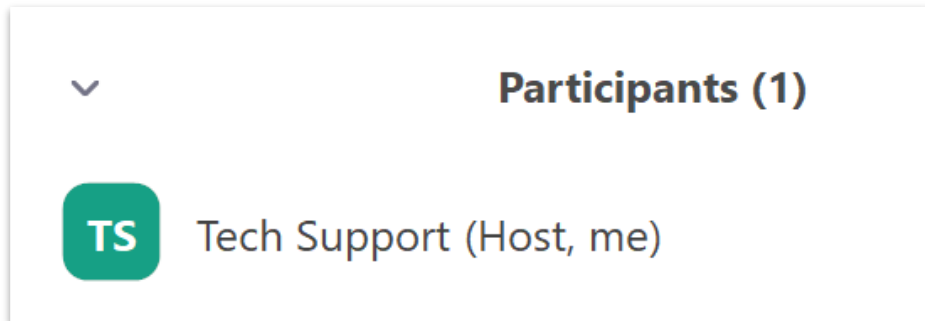
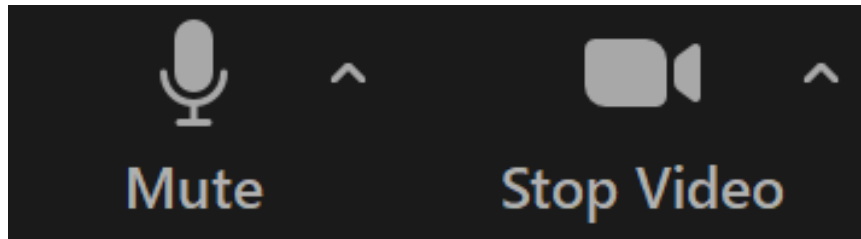
Land Acknowledgement

In the spirit of our journey to promote reconciliation, we would like to honour the truth of the shared history and acknowledge the many First Nations, Métis and Inuit who have lived in and cared for these lands for generations.

We are grateful for the traditional Knowledge Keepers and Elders who are still with us today and those who have gone before us.



Housekeeping



The main presentations will be recorded.

It will then be available on CORE Alberta platform <https://corealberta.ca/>

Healthy Aging Alberta

A network of community allies for older adults

Agenda

1. Welcome, Housekeeping, Agenda

2. Painting the Picture (25 min)

- *Mariam Elghahuagi, Project Manager, HAA*
- *Gemma Dunn, Executive Director, ECVO*
- *Patricia Skagen-Emokpae, Team Lead, 211*
- *James Stauch, Director, Institute for Community Prosperity*

3. Community Conversation (45 min)

4. Wrap-Up

**Healthy
Aging
Alberta**

Current Public Health Measures

Restrictions Exemption Program (REP)

As of September 20, 2021, in-scope businesses, entities and events must follow one of these two options:

- **Implement the optional REP** requiring proof of vaccination or negative test result, plus mandatory masking, to continue operating as usual

or

- **Comply with all public health restrictions as outlined in Order 44-2021** which restricts prohibits any adult indoor group activities and prohibits food service providers from operating.
- **REP is not intended or required for employees or contractors attending workplaces.** Operators are strongly encouraged to promote COVID-19 vaccination to staff, volunteers, attendees and other eligible persons as part of their public health strategy, and any **vaccine requirements for staff is an employer decision.**

Current Public Health Measures

Participation and Application to REP

- Eligible business and entities are automatically enrolled in the program.
- In-scope business and entities include:
 - Recreation classes/activities (outside physical activity)
 - Recreation facilities for physical activity, performance activity and recreational facility
 - Restaurants and Food Courts with closed access to the public
 - Conferences / Meeting Spaces / Halls/ Rented spaces
 - Entertainment/Rec Centres, such as bowling, racing entertainment, arcades, billiards halls, other similar entertainment, museums, art galleries
 - Casinos, Bingo Halls, VLT Lounges
 - Amenities in hotels and condos, such as fitness rooms, pools, game rooms, movie rooms, and other similar amenities

Current Public Health Measures

Minimum REP Program Requirements – Updated Oct 28, 2021

- Face masks are required in all indoor public spaces, in accordance with the relevant Chief Medical Officer of Health (CMOH) Orders
- Operators participating in REP should clearly communicate to the public/clients/staff that they are participating in the program and the requirements to enter/receive services.
- **Screening Process:**
 - Proof of vaccination or an original negative privately-paid (no self-admin) test within 72 hrs
 - Must be implemented for all vaccine-eligible persons
 - ID required for 18+ showing name and the date of birth
- An individual entering an out-of-scope facility, or a REP facility for the sole purpose of participating in an out-of-scope activity, is not required to be screened.
- Operators may implement an electronic offsite validation program to validate that the vaccination requirements have been met.

Current Public Health Measures

What is valid proof of vaccination for REP?

- Until **November 14, 2021**, forms of valid proof of vaccination which displaying the name, type of vaccine and date of administration are:
 - A picture or paper record of a valid AHS, MyHealth Records, pharmacy, First Nations, or physician immunization record
 - Canadian armed forces immunization record
 - An immunization record from another Canadian Province, Territory
 - Valid Government of Alberta Vaccination QR code
- **Alberta vaccine records with QR codes will be the only valid Alberta proof of vaccination for REP as of November 15, 2021.**

Alberta Council on Aging Quality of Life Survey

- Running since Summer 2020 and will continue until the pandemic is over
- To determine the experience of older adults and their needs, offer helping hand/ear if wanted, and determine trends and themes
- It is conducted online, hard copy mail in, and over via phone
- Since January 2021, respondents have answered mental/emotional health has declined, much more than before this period. This has not been noted for any other category such as physical health, or resources.

ABNN Pulse Check 3

Dec 2020

Organizations who identified as serving seniors
(n=187)



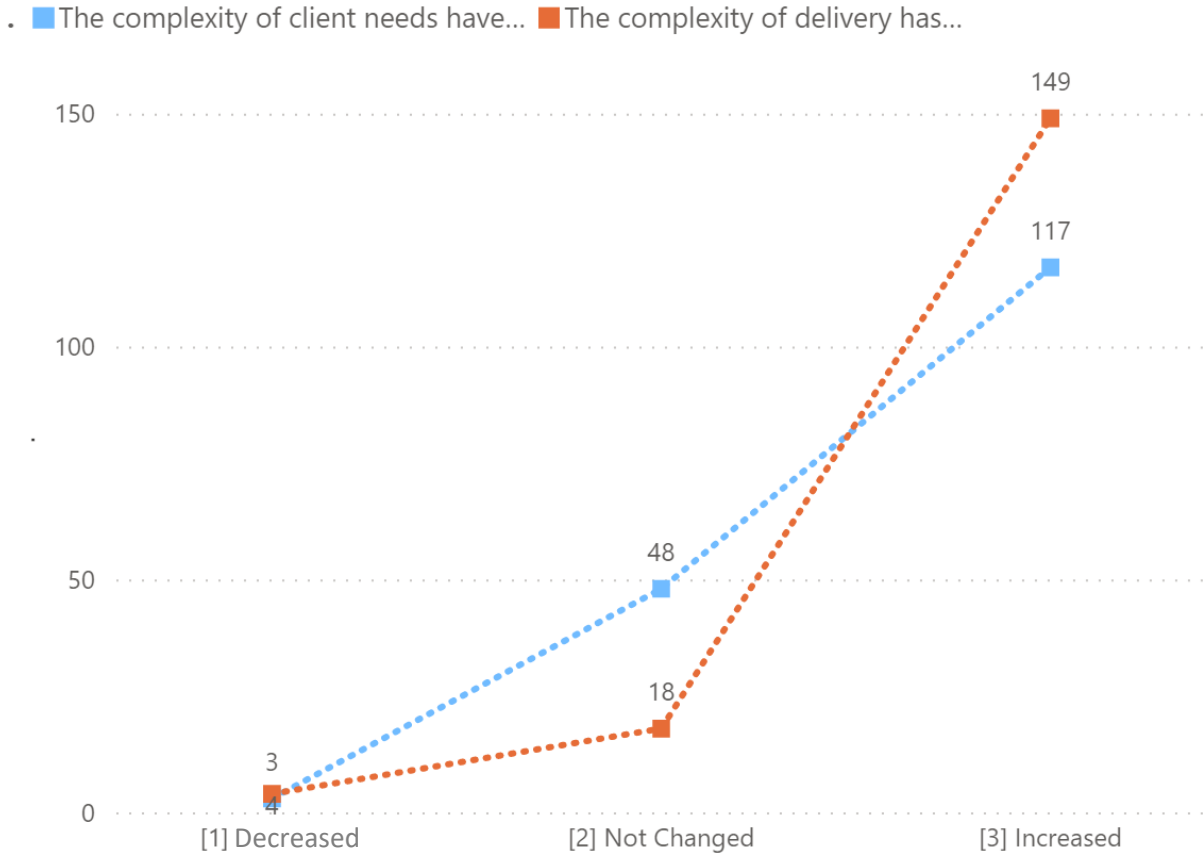
Top operational challenges organizations are facing

1. Staff Mental Health – 48%
2. Challenges accessing technology (for staff volunteers, and/or clients) – 31%
3. Challenges enforcing guideline compliance (e.g. wearing masks) with clients, volunteers, staff – 26%
4. Challenges understanding Alberta Health operating guidelines – 26%

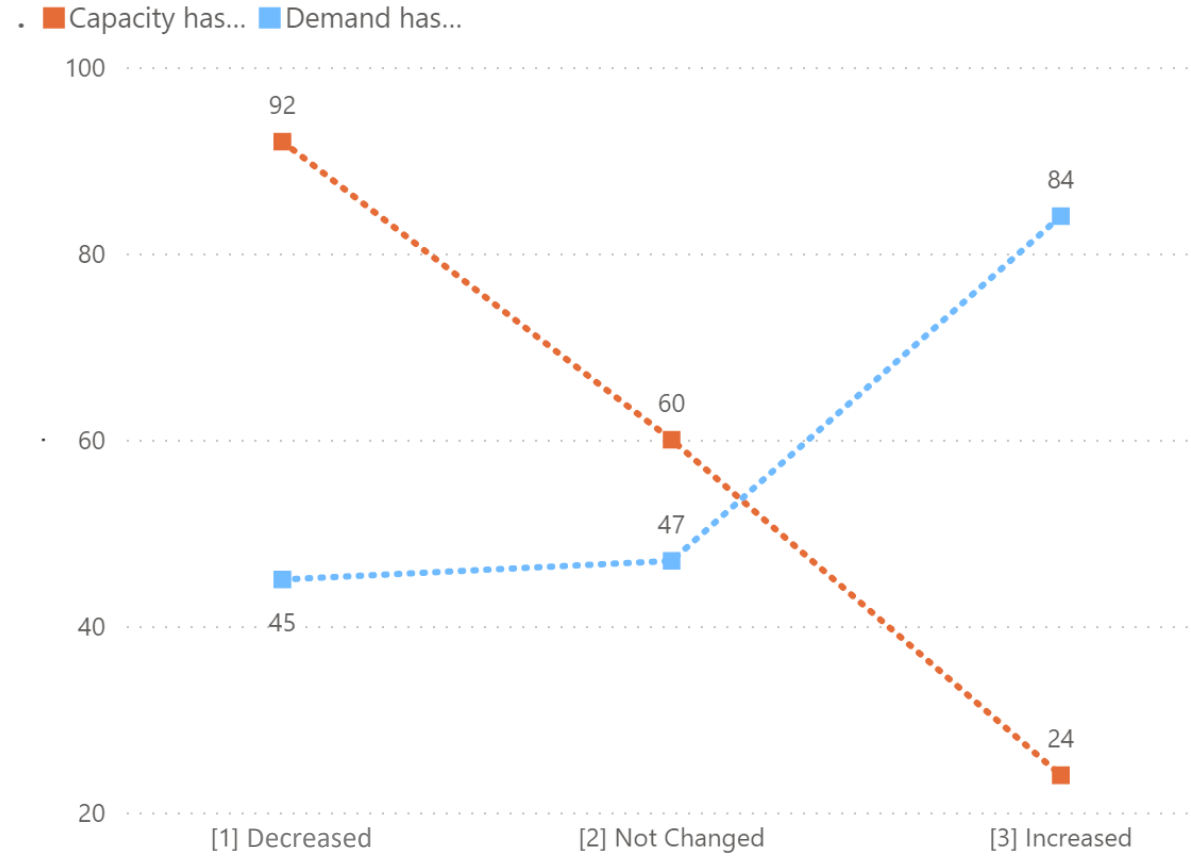
Top operational needs to effectively deliver on mission

1. Funding for core operations – 61%
2. Funding for program modifications – 59%
3. Flexibility within current funding agreements – 49%
4. Support for virtual programming – 49%
5. Opportunities to create partnerships within the sector – 44%
6. More staff – 43%
7. Support understanding the changing rules – 41%

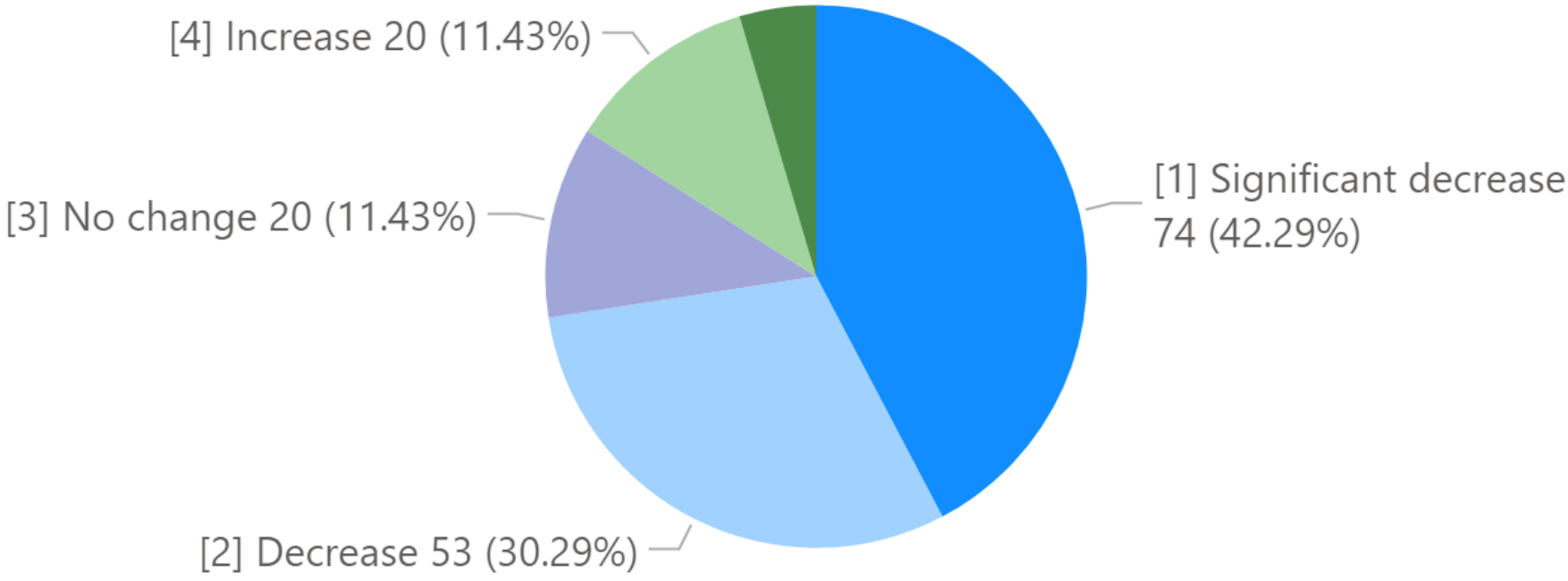
The complexity of client needs and delivery



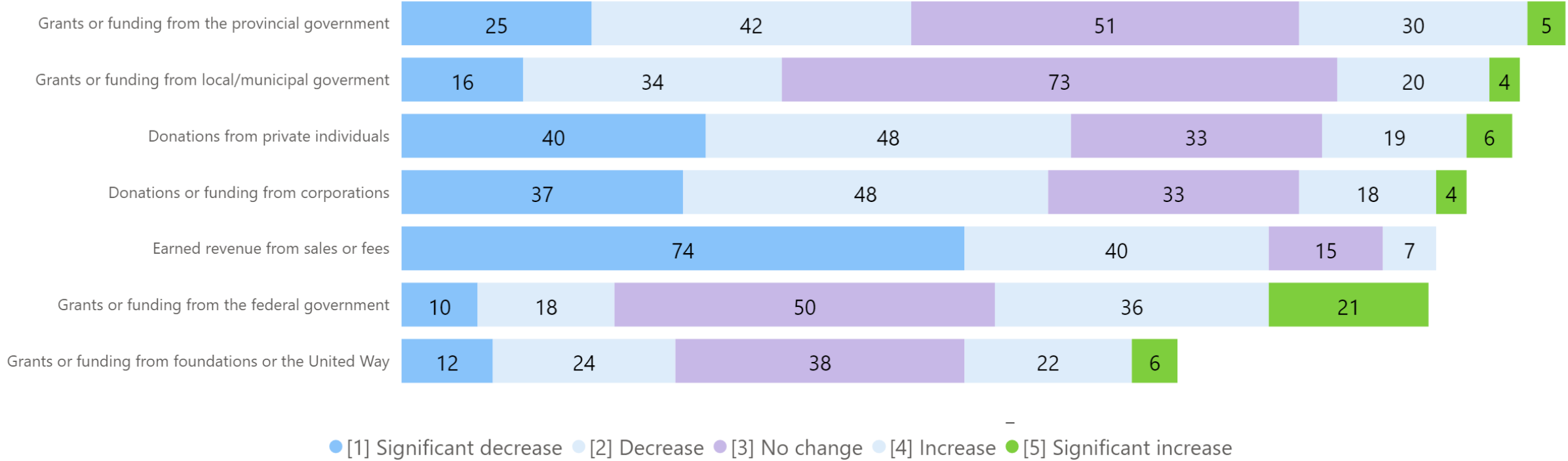
Demand and capacity for nonprofit services



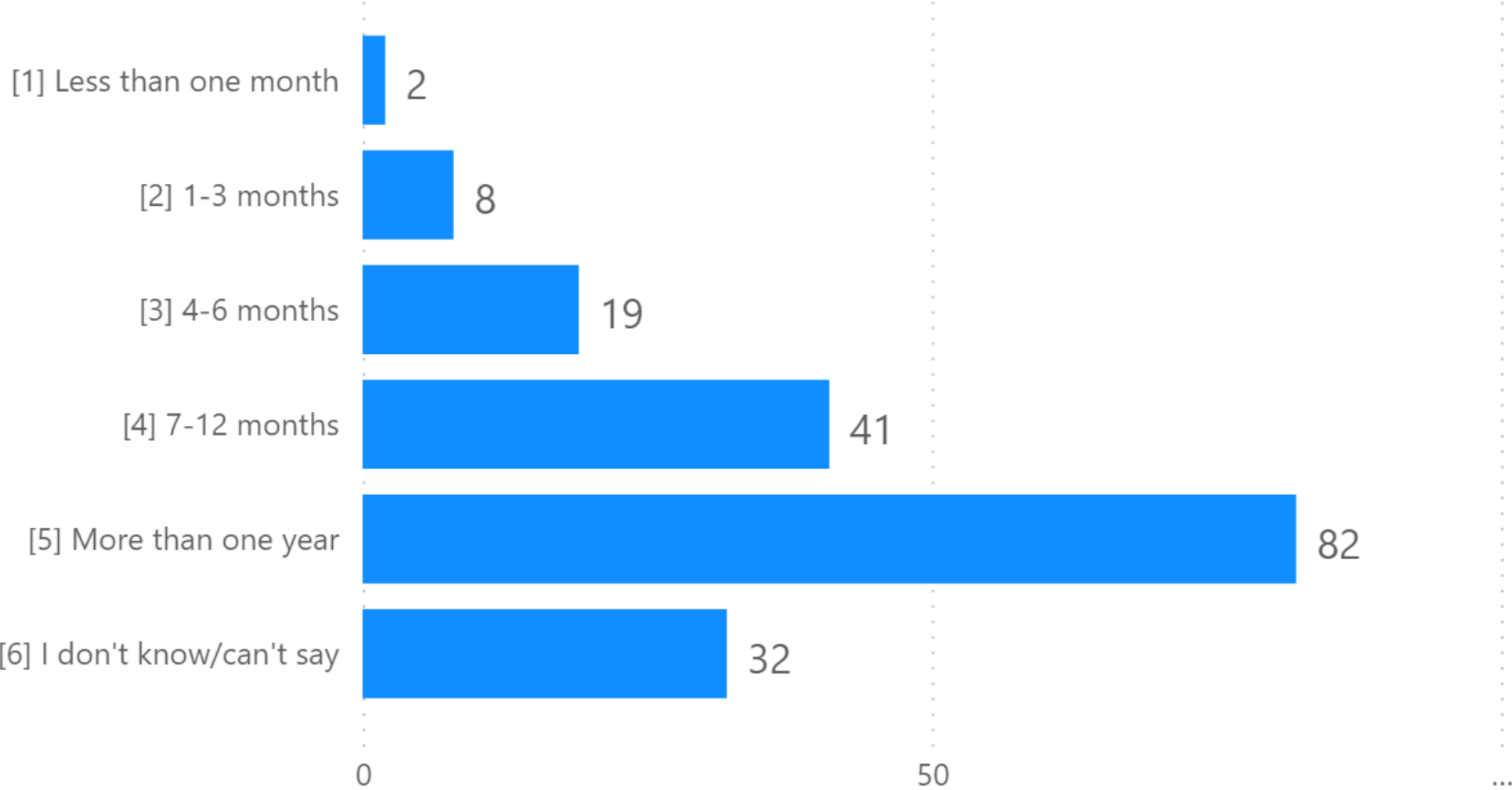
How has the COVID-19 pandemic impacted your organization's different sources of funding?



Impact on different sources of funding



Organizations will be able to sustain for ...



Healthy Aging Alberta Service Delivery Capacity Survey

Thank you everyone who has already participated in the survey!

If you have not done so, the link to the survey will be in the chat box.



Reflection Question:

In one or two words, how would you describe your current experience working to support seniors?

You can access Mentimeter on your phone or computer at [menti.com](https://www.menti.com)

MENTIMETER ACCESS CODE: 6375 0663



Community Conversation

45 minutes



THANK YOU

Please fill out our 2 surveys!

- Event Survey, link in the chat box
- Healthy Aging Alberta Service Delivery Capacity Survey

Connect with the sector on CORE Alberta at corealberta.ca

Contact us at healthyaging@calgaryunitedway.org

