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Calgary, Alberta T1Y 5E1
Hours 8:30-4:30 Monday to Friday
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Charitable Organization No. 886737352 RR0001

WWW.FACEBOOK.COM/CALGARYSENIORS
TWITTER: @CALGARY_SENIORS

Senior Connect

Emergency Social Work Services
for Older Adults
Referral Line: 403-269-5445



Mon-Fri: 8:30am - 4:30pm
Weekends: On-call

Some Warning Signs that a senior maybe at-risk:

Personal Appearance

- Clothing not appropriate for weather
- Disheveled appearance
- Sudden or extreme weight gain or loss

Physical Health Issues

- Loss of mobility
- Difficult getting around
- Frequent or chronic illness

Mental Health/Emotional State

- Aggression, shouting, swearing
- Seeing things that aren't there
- Suspiciousness or lack of trust

Social Problems

- Expresses loneliness
- No family or friends
- Housebound

Caregiver Stress

- Complaints of feeling overwhelmed
- Caregiver is impatient/irritable
- No evident support system for the caregiver
- Complaints of feeling trapped

Addictions/Substance Abuse

- Frequent prescription refills
- Frequently consuming alcohol/ other substances
- Gambling- economic issues
- Self-neglect, poor hygiene

Economic Problems

- Unpaid bills stacked up
- Empty bank account, no food
- Power, gas, phone cut off

Risk of Suicide

- Speaks about giving up
- Puts affairs in order
- Gives possessions away

Elder Abuse

- Expressed or observed fear
- Bruises, frequent injuries
- Untreated wounds
- Withdrawn

Condition of the Home

- Excessive garbage, clutter
- Safety hazards,
- Poor house repair
- Many pets/pets appear neglected

Building Multi-Professional Partnerships to Assist Seniors At-Risk

The SeniorConnect program offers a channel for concerned citizens and public service professionals to take action on behalf of a senior who may be at risk, or in crisis in the community through public education and professional response services.

SeniorConnect provides urgent social work assistance for any senior by addressing immediate concerns, stabilizing a crisis, and securing ongoing community support services.

Because not all 'crises' happen within business hours, SeniorConnect has expanded to provide an "after-hours" response service. This results in more timely assistance ensuring seniors and their care providers have access to urgent social care and supports at the right time and in the right place.

The SeniorConnect team values strengthening working relationships with other agencies responding to seniors at-risk. We offer a gerontological perspective focusing on senior specific issues and age-related needs through:

- Mutual partnering for client visits where appropriate
- Joint risk reduction and post crisis planning
- Increased understanding in different areas of expertise
- Shared training opportunities

For further information on the SeniorConnect program, please call: **403-266-6200**
To access free online education go to: **www.seniorconnectcalgary.com**