



MyAlberta Seniors Account information portal

New Seniors Financial Assistance Online Services

MyAlberta Seniors account information portal soft launch

On October 25, 2021 seniors with a MyAlberta Digital Identity verified account will be able to use their MyAlberta Seniors account to view the following program information:

- Alberta Seniors Benefit
 - New: File status
 - New: Payment details and history
 - New: T5007 Statement of Benefits amounts
- Special Needs Assistance for Seniors
 - New: Payment details and history
 - Existing: Make a claim
 - Existing: View claim history
- Services
 - Link to the Seniors and Housing website on how to update personal information (submit documents online, by fax, by mail or by calling ASCC) <https://www.alberta.ca/seniors-financial-assistance.aspx#jumplinks-4>

MyAlberta Seniors account future services

More services are currently in development. In future, individuals will be able to access their MyAlberta Seniors account to:

- Receive notifications (view program letters and documents submitted by the senior)
- Update personal information (such as address, residence status, and banking information)
- Access links to Dental and Optical Assistance for Seniors service provider information
- Access Seniors Home Adaptation and Repair Program online application and information portal
- Access Seniors Property Tax Deferral Program online application and information portal

A 'soft' launch of the MyAlberta Seniors account information portal means the new online services are not being actively promoted at this time. Additional services will be added to the portal in the next three to six months and targeted promotion of the online services will follow.

How to access MyAlberta Seniors account

To access the MyAlberta Seniors account information portal, a senior must have completed a Seniors Financial Assistance application and have a MyAlberta Digital Identity verified account.

Note: If Seniors and Housing has not received an application, the senior will be automatically prompted to complete an online application.

- An individual may still choose to complete either the MyAlberta Digital ID verified account online application, the Seniors Financial Assistance online fillable form, or paper application. Please note processing times are generally longer for applications that are sent through the mail.
- To access MyAlberta Seniors account an individual must have a MyAlberta Digital ID verified account.